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AMBER KRISTI MARSH AND STACIE EVANS

**UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION**

**AMBER KRISTI MARSH and STACIE
EVANS**, individually and on behalf of a class
of similarly situated persons,

Plaintiffs,

v.

ZAAZOOM SOLUTIONS, LLC, et al.,

Defendants.

CLASS ACTION

Case No. 3:11-cv-05226-WHO

**PLAINTIFF'S NOTICE OF
UNOPPOSED MOTION AND
UNOPPOSED MOTION FOR
FINAL APPROVAL OF
CLASS ACTION SETTLEMENT
WITH DEFENDANT FIRST BANK
OF DELAWARE; MEMORANDUM
OF POINTS AND AUTHORITIES**

Date: June 25, 2014

Time: 2:00 p.m.

Courtroom: Ctrm. 2, 17th Floor

Before: The Hon. William H. Orrick

TO ALL PARTIES AND THEIR COUNSEL OF RECORD:

PLEASE TAKE NOTICE THAT on June 25, 2014, at 2:00 p.m., or as soon thereafter as counsel can be heard, before the Honorable William H. Orrick, in Courtroom 2, 17th Floor, United States District Court for the Northern District of California, 450 Golden Gate Avenue, San Francisco, California, 94102, Plaintiff Stacie Evans will and hereby does move for an order:

(1) Approving the Settlement Agreement and the settlement with Defendant First Bank of Delaware (“FBD”) embodied therein as fair, reasonable, adequate, and in the best interests of the class, finding that no valid objections to the settlement and the Settlement Agreement have been made and that the requirements of Due Process have been satisfied;

(2) Finding that all of the elements of Rule 23(a) and Rule 23(b)(3) of the Federal Rules of Civil Procedure are satisfied, and that this action is properly certified as a class action on behalf of the following persons:

All persons whose banking accounts were drawn on by way of remotely created checks created by or on behalf of the ZaaZoom Defendants and deposited at First Bank of Delaware, or from whom Membership Fees were collected and deposited at First Bank of Delaware, or who incurred Bank Account Fees in connection with a collection or attempted collection of Membership Fees by any instrument deposited at First Bank of Delaware, from May 6, 2007 to January 15, 2014 (the “Class”).¹

(3) Decreeing that Plaintiff Stacie Evans is certified as the sole representative of the Class, and that Arias Ozzello & Gignac LLP and Kronenberger Rosenfeld, LLP (collectively, “Class Counsel”) are appointed as the sole counsel to the Class;

(4) Finding that Class Counsel and Stacie Evans have fairly and adequately represented the Class with respect to this litigation and the settlement;

¹ Capitalized terms in the Class definition and in this notice of motion and the accompany memorandum are defined in the Settlement Agreement between Stacie Evans and FBD, attached as Exhibit 1 to the Declaration of Jeffrey M. Rosenfeld in Support of Plaintiff’s Unopposed Motion for Final Approval of Class Action Settlement with Defendant First Bank of Delaware (“Rosenfeld Decl.”).

1 (5) Finding that the Class Notice and settlement administration program established
2 and implemented pursuant to the Settlement Agreement satisfies Rule 23(e) of the Federal Rules
3 of Civil Procedure and the requirements of Due Process; and

4 (6) Entering a final judgment and order dismissing this action as to Defendant FBD
5 only, awarding attorneys' fees and costs to Class Counsel, and awarding an incentive fee award to
6 Stacie Evans in accordance with the terms of the Settlement Agreement.

7 Plaintiff's motion is based on this notice of motion and motion; the accompanying
8 memorandum in support; the declarations of Mike Arias and Jeffrey M. Rosenfeld in support of
9 this motion, the declarations of Stacie Evans and Eric Robin in support of this motion, as well as
10 the attachments thereto; and all other papers filed and proceedings held in this action.

11 Respectfully Submitted,

12 **KRONENBERGER ROSENFELD, LLP**

13 DATED: March 28, 2014

14 By: s/ Jeffrey M. Rosenfeld
15 Jeffrey M. Rosenfeld

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17 Attorneys for Plaintiffs
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12114

I. INTRODUCTION

Pursuant to Federal Rule of Civil Procedure 23(e), Plaintiff Stacie Evans submits this memorandum in support of her motion for final approval of a negotiated class settlement with Defendant First Bank of Delaware (“FBD”) only.² The terms of the settlement are set forth in the Settlement Agreement attached as Exhibit 1 to the Declaration of Jeffrey M. Rosenfeld (“Rosenfeld Decl.”). The Settlement Agreement was previously filed with the Court on December 11, 2013 in connection with Plaintiff’s unopposed motion for preliminary approval. [D.E. No. 198-1 at Ex. 1.] The Court preliminarily approved the settlement on January 22, 2014. [D.E. No. 253].

Plaintiff brought this putative class action on behalf of consumers who, like Plaintiff, were victims of an unlawful Internet scheme perpetrated by Defendants ZaaZoom Solutions, LLC, ZaZa Pay LLC, MultiECom, LLC, Online Resource Center, LLC (the “ZaaZoom Defendants”). Plaintiff has alleged that the ZaaZoom Defendants operated online membership programs that claimed to provide participants with coupons, shopping discounts, and/or shopping credits (the “Membership Program(s)”). Plaintiff further alleged that the ZaaZoom Defendants registered Plaintiff and the other Class Members in the Membership Programs without their knowledge or consent. The ZaaZoom Defendants engaged multiple check processors to create remotely created checks (“RCCs”) payable to the ZaaZoom Defendants and to deposit those checks in accounts with Defendant FBD and other depository banks. Plaintiff has alleged that FBD disregarded signs that the ZaaZoom Defendants were engaging in misconduct while providing material assistance to the ZaaZoom Defendants in operating the Membership Programs.

During the course of this litigation, FBD became financially compromised and ceased its operations. As a result, the principal assets potentially available to FBD to satisfy a judgment or settlement in this action are two wasting insurance policies—one of which is already exhausted and the other of which has no confirmation of coverage. Recognizing that continued litigation would quickly diminish any remaining funds available to compensate the Class, and faced with

² This memorandum refers to Plaintiff Stacie Evans and FBD collectively as the “Parties,” though this term does not include any other Defendant in this action.



the certainty that proceeding through class certification and trial would deplete any remaining insurance coverage, Plaintiff entered into the proposed settlement, which is presently before the Court.

The Settlement Agreement establishes a \$527,750 Settlement Fund for the benefit of the Class. (Settlement Agreement at ¶¶36.) Importantly, there is no reversion in the settlement—that is, no part of the \$527,750 Settlement Fund will return to FBD. The \$527,750 Settlement Fund will be used to pay Settlement Class Members who submit a claim a Cash Payment of up to \$60. (Settlement Agreement at ¶¶44-47.) In short, the settlement provides Class Members with the opportunity to receive a Cash Payment today and thereby avoid the delay, risk and continued depletion of FBD’s insurance policies, which would inevitably result from continued litigation.

In summary, the settlement provides substantial monetary benefits to Class Members and it represents the product of diligent efforts by Class Counsel to obtain the best possible result for the Class. The settlement is fair, adequate, and reasonable, and is the result of extensive, arm’s-length negotiations between Class Counsel and counsel for FBD, assisted by an experienced retired judge mediator, all of whom are experienced in class action litigation. For the reasons set forth herein, and in the accompanying declarations, Plaintiff and Class Counsel respectfully request that the Court grant this motion and finally approve the settlement.

II. OVERVIEW OF THE ACTION

A. Factual Allegations

The ZaaZoom Defendants marketed and operated several online membership programs that claimed to provide participants with coupons, shopping discounts, and/or shopping credits. (Third Amended Complaint (“TAC”) ¶¶57-59.) The ZaaZoom Defendants charged a monthly subscription fee of up to \$49.98 per month to participate in a Membership Program (the “Membership Fee(s)”), though with respect to the RCCs deposited with FBD, most of the Membership Fees were for \$19.99 per month or less. (TAC ¶¶211, 227-30.) Plaintiff has alleged that the ZaaZoom Defendants registered Plaintiff and the other Class Members in the Membership Programs without their knowledge or consent. (TAC ¶¶66-67.) Specifically, Plaintiff has alleged that the ZaaZoom Defendants obtained information regarding Class Members from payday loan





websites that the ZaaZoom Defendants operated. (TAC ¶¶63-65.) After a Class Member completed an online application for a payday loan, the ZaaZoom Defendants used the Class Member's personal information to register him/her in the Membership Programs, without the Class Member's knowledge or consent. (TAC ¶¶63-67.) Next, the ZaaZoom Defendants drafted RCCs from the Class Members' checking accounts payable to the ZaaZoom Defendants, again without the Class Members' knowledge or consent. (TAC ¶69.) The ZaaZoom Defendants then withdrew, or attempted to withdraw, the Membership Fees from the Class Members' bank accounts using the RCCs. (TAC ¶¶70-71.) These attempted withdrawals caused many Class Members to incur penalties or fees from their banks as the result of having insufficient funds in their checking accounts to settle the RCCs ("Bank Account Fees").

The ZaaZoom Defendants used check processors to assist with the creation, batching, and depositing of the RCCs. (TAC ¶69.) Defendants Jack Henry & Associates, Inc. ("Jack Henry"), Data Processing Systems, LLC ("DPS"), and Automated Electronic Checking, Inc. ("AEC") served as "Processors," which helped create and deposit the RCCs in depository bank accounts with Defendants FBD and First National Bank of Central Texas ("FNBOCT") (collectively, the "Depository Banks"). (TAC ¶¶75-143.) Plaintiff has alleged that the Processors and the Depository Banks recklessly disregarded the ZaaZoom Defendants' misconduct while providing material assistance to the ZaaZoom Defendants in operating the fraudulent Membership Programs. (TAC ¶¶75-143.)

Plaintiff had her banking information wrongfully used by the ZaaZoom Defendants to draft RCCs payable to the ZaaZoom Defendants. (TAC ¶¶220-37.) In October 2010, Plaintiff applied online for a payday loan. (TAC ¶221.) Plaintiff later discovered that the ZaaZoom Defendants had withdrawn a Membership Fee of \$22.99 for the "Discount Web Member" Membership Program and two separate Membership Fees of \$12.99 for the "UClip Coupon" Membership Program, all three of which were deposited at FBD.³ (TAC ¶228-30.) Plaintiff has alleged that she did not voluntarily enroll in any of Defendants' Membership Programs and that

³ Plaintiff also discovered that the ZaaZoom Defendants had withdrawn a Membership Fee of \$49.98 from her checking account for the "Liberty Discount Club" Membership Program, but this RCC was not deposited at FBD. (See TAC ¶227.)

1 she did not give her informed consent to have the Membership Fees withdrawn. (TAC ¶¶222-25.)
2 Plaintiff has also alleged that FBD served as the depository bank for the deposit of at least one of
3 the unauthorized RCCs drafted in Plaintiff's name. (TAC ¶232.) Finally, Plaintiff has alleged
4 that FBD disregarded warning signs that the ZaaZoom Defendants were operating fraudulent
5 Membership Programs when they accepted the RCCs for deposit. (TAC ¶236.)

6 FBD disputes these allegations, denies all wrongdoing, and contends that all participants in
7 the Membership Programs enrolled voluntarily and agreed to the terms and conditions of the
8 Membership Programs, including the use of RCCs for withdrawal of the Membership Fees.

9 **B. Litigation, Discovery, and Settlement Negotiations**

10 On May 9, 2011, Plaintiffs filed their initial complaint in the San Francisco Superior Court
11 against Defendant ZaaZoom Solutions, LLC. Plaintiffs filed their first amended complaint on July
12 22, 2011 and their second amended complaint on August 30, 2011, both in the San Francisco
13 Superior Court. The second amended complaint named all of the current Defendants, including
14 FBD. The complaint was not served immediately and was timely removed to this Court on
15 October 28, 2011. [D.E. No. 1.]

16 After removal to this Court, several Defendants filed motions to dismiss the second
17 amended complaint. On March 20, 2012, the Court issued an order granting FBD's motion to
18 dismiss and granting in part and denying in part the ZaaZoom Defendants' motion to dismiss
19 [D.E. No. 99].

20 After the issuance of the Court's March 20, 2012 order, the parties agreed that Plaintiffs
21 would file a third amended complaint and that Defendants would file new motions to dismiss.
22 The parties further agreed that if Plaintiffs' claims survived the new motions to dismiss, the
23 parties would attend private mediation.

24 On April 10, 2012, Plaintiffs filed their third amended complaint. All of the Defendants
25 filed motions to dismiss this complaint. On December 13, 2012, the Court granted in part and
26 denied in part the motions to dismiss as they related to the Depository Banks and denied the
27 motions as to the ZaaZoom Defendants and the Processors. [D.E. No. 132]. Following the
28



1 Court's December 13, 2012 order, the sole remaining claim against the Depository Banks,
2 including FBD, is for negligence.

3 On March 8, 2013, the parties attended private mediation before the Honorable James L.
4 Warren (Ret.) of JAMS. The mediation was not immediately successful as to any Defendant.
5 However, with the active assistance of Judge Warren, Plaintiff Stacie Evans and FBD continued
6 their settlement discussions for several months following the mediation, and eventually reached a
7 proposed classwide settlement as to FBD only after Judge Warren presented the Parties with a
8 mediator's proposal, which both sides accepted.

9 As of the filing of this motion, Plaintiffs continue to litigate their claims against the
10 remaining Defendants. In particular, the Court has certified a California class of individuals with
11 claims against Jack Henry and FNBCT [D.E. No. 265], and concurrently with this motion,
12 Plaintiff Amber Marsh has filed a renewed motion for certification of a nationwide class pursuant
13 to the Court's order. [D.E. No. 266.]

14 **C. The United States' Lawsuit Against FBD & FBD's Dissolution**

15 On March 19, 2012 the United States filed a civil lawsuit against FBD in the Eastern
16 District of Pennsylvania, Case No. 2:12-cv-06500-HB (the "U.S. Action"). The U.S. alleged that
17 "[f]rom 2009 to 2011, First Bank of Delaware engaged in a scheme to defraud consumers by
18 originating electronic-payment transactions knowing, or by remaining willfully blind to the fact,
19 that the consumer authorizations for the transactions had not been obtained, or had been obtained
20 by dishonest merchants using fraud, trickery, and deceit." The U.S. further alleged that "First
21 Bank of Delaware originated more than two million debit transactions - worth more than a
22 hundred million dollars - on behalf of third-party payment processors in cahoots with fraudulent
23 Internet and telemarketer merchants, and directly with other fraudulent merchants." As with this
24 lawsuit, the U.S. went on to explain that "RCCs are notorious in the banking industry and in the
25 consumer protection community as instruments of fraud," and that "the Attorneys General of 35
26 states jointly urged that RCCs be eliminated from the banking system." The United States'
27 complaint devotes several paragraphs to FBD's involvement in the ZaaZoom Defendants'
28 Membership Programs.



1 In May 2012, FBD announced that it would cease operations, and it outlined the steps it
 2 would take to wind down its business. On November 15, 2012, FBD entered into a \$15.5 million
 3 settlement agreement with the United States, thereby resolving the U.S. Action. On November 16,
 4 2012, FBD announced the sale of its loans, deposit accounts, and a bank branch to Bryn Mawr
 5 Bank.

6 Immediately following the sale to Bryn Mawr, FBD was dissolved and its assets and
 7 liabilities were transferred to a liquidating trust in accordance with the plans approved by FBD's
 8 stockholders on October 23, 2012. That same day, FBD's common stock was removed from the
 9 OTC Bulletin Board. As a result of the above-described circumstances, FBD became severely
 10 financially compromised. As set forth in the previously-filed Declaration of Joseph J. Manion, Jr.
 11 in Support of (1) Plaintiff's Unopposed Motion for Preliminary Approval of Settlement, and (2)
 12 First Bank of Delaware's Motion for Good Faith Settlement Determination and Confirmation of
 13 Contribution Protection [D.E. No. 201] ("Prior Manion Decl."), this settlement and two other
 14 cases with claims under the same policy coverage will exhaust FBD's insurance resources. (Prior
 15 Manion Decl. ¶¶1-13.)

16 **III. TERMS OF THE SETTLEMENT AGREEMENT**

17 The terms of the settlement preliminarily approved by the Court are set forth in the
 18 Settlement Agreement, which is attached to the Declaration of Jeffrey M. Rosenfeld as Exhibit 1.
 19 Below is a summary of the terms and benefits in the Settlement Agreement.

20 **A. Settlement Class**

21 The proposed Settlement Class is defined in the Agreement and the preliminary approval
 22 order as:

23 All persons whose banking accounts were drawn on by way of remotely created
 24 checks created by or on behalf of the ZaaZoom Defendants and deposited at First
 25 Bank of Delaware, or from whom Membership Fees were collected and deposited
 26 at First Bank of Delaware, or who incurred Bank Account Fees in connection with
 27 a collection or attempted collection of Membership Fees by any instrument
 28 deposited at First Bank of Delaware, from May 6, 2007 to January 15, 2014.



(Settlement Agreement ¶ 40.)

B. Benefits to the Settlement Class

Pursuant to the Settlement Agreement, FBD will create a Settlement Fund of five hundred twenty-seven thousand seven hundred fifty dollars (\$527,750). (Settlement Agreement ¶36.) Members of the Settlement Class who complete and submit a Claim Form will be able to receive a Cash Payment of the lesser of up to three months of Membership Fees paid or sixty dollars (\$60).⁴ The exact payment amounts will be determined by the claims rate. (*Id.* ¶44.)

C. Electronic Notice and Claims Process

Pursuant to the Court's order granting preliminary approval [D.E. No. 253], the Settlement Administrator disseminated a Short Form Notice via e-mail to the approximately 350,439 Settlement Class Members for whom the Parties identified an e-mail address. (Declaration of Eric Robin in Support of Plaintiff's Unopposed Motion for Final Approval of Class Action Settlement with Defendant First Bank of Delaware ("Robin Decl.") ¶10.)⁵ The Short Form Notice provided a link to the complete Class Notice, which is displayed on a dedicated settlement website located at <www.fbdsettlement.com> (the "Settlement Website"). (Robin Decl. ¶10.) The Settlement Administrator disseminated Postcard Notice to the approximately 41,199 Settlement Class Members for whom the Parties identified a postal address but had not identified an e-mail address. (Robin Decl. ¶11.) The Postcard Notice provided a link to the complete Class Notice on the

⁴ Since most of the Membership Fees at issue were at the level of \$19.99 per month or less, this would give Settlement Class Members reimbursement in most cases for up to three months of Membership Fees.

⁵ The Settlement Administrator's actions were correct and consistent with the Court's as-signed Preliminary Approval Order ("PAO")(D.E. 253). There was one minor inconsistency between the text of the as-signed PAO and the as-approved Class Notice attached thereto, which is immaterial because both the as-signed text of the PAO and the actions of the Settlement Administrator were more favorable to class members by applying the "postmark rule" to the date for any objections to the Settlement. Specifically, the as-signed PAO states at page 5, line 10 that objections to the settlement shall be "postmarked no later than May 26, 2014, or by hand no later than the same date" whereas the as-approved Class Notice attached thereto states in paragraph 13 that objections shall be "filed by the deadline of May 26, 2014" (compare D.E. 253 text at page 5, line 10 with page 15 at para. 13). The as-signed PAO is more favorable to class members by stating "postmarked" and the Settlement Administrator so stated in its one-page summary of key deadlines (see Robin Decl., para. 7 and Exhibit 4-1). Thus, the Settlement Administrator's one page summary of key deadlines was correct, and the Court may resolve the minor inconsistency between the PAO text and the attached Class Notice in favor of class members by considering objections (if any) that are either filed or postmarked by May 26, 2014.



Settlement Website. (Robin Decl. ¶11.) The Settlement Administrator also arranged for the publication of a 1/8 page notice in the Marketplace—Legal Notices Section of the USA Today on February 10 & 17, 2014. (Robin Decl. ¶¶ 5,6.) As with the Short Form Notice and the Postcard Notice, the Publication Notice provided a link to the complete Class Notice on the Settlement Website. (*Id.*)

Settlement Class Members are able to submit a Claim Form through an online process on the Settlement Website. Alternatively, Settlement Class Members can print a copy of the Claim Form from the Settlement Website and mail it to the Settlement Administrator. (Robin Decl. ¶¶2,7.)

D. Attorneys' Fees and Incentive Awards

Concurrently with the filing this motion for final approval, Class Counsel will file a separate motion for an award of attorneys' fees, expenses, and incentive awards, all of which will be paid from the Settlement Fund. Class Counsel's motion will request an award of (1) attorneys' fees in the amount of \$131,000 (*i.e.*, approximately 25% of the Settlement Fund); (2) expenses of up to \$18,000; and (3) incentive payment to the Named Plaintiff in the sum of \$2,500. (Settlement Agreement ¶¶3, 23.) Class Counsel will provide the Court with full briefing on this request in a separate motion, but note that the amount of fees requested is consistent with the Ninth Circuit's benchmark for reasonableness in common fund cases. *Hanlon v. Chrysler Corp.*, 150 F.3d 1011, 1029 (9th Cir. 1998) ("This circuit has established 25% of the common fund as a benchmark award for attorney fees."); *see also White v. Experian Info. Solutions, Inc.*, No. SACV 05-1070 DOC (MLGx), 2011 WL 2971836, at *2, (C.D. Cal. July 15, 2011) ("Under the percentage method for calculating attorney's fees in a common fund case, a request that totals twenty-five percent of the class recovery is presumptively reasonable.").

E. Proportionality

With expected Settlement Administration costs of approximately \$93,334 (Robin Decl. at ¶9), and if all the requested fees above were granted, payments to the Class would be 55% of the Settlement Amount, and Settlement Administration costs; the Attorney Fee and Cost Award and the Class Representative Incentive Award would be 45% of the Settlement Amount.



**IV. CLASS NOTICE COMPLIED WITH THE COURT’S PRELIMINARY APPROV-
AL ORDER, RULE 23(C) AND (E), AND DUE PROCESS**

Rule 23(c)(2) of the Federal Rules of Civil Procedure requires the Court to ensure that the settlement provides the Class with the “best notice that is practicable under the circumstances, including individual notice to all members who can be identified through reasonable effort.” Fed. R. Civ. P. 23(c)(2)(B); *Eisen v. Carlisle & Jacquelin*, 417 U.S. 156, 173 (1974). Notice is satisfactory where it “generally describes the terms of the settlement in sufficient detail to alert those with adverse viewpoints to investigate and to come forward and be heard.” *Mendoza v. Tucson Sch. Dist. No. 1*, 623 F.2d 1338, 1352 (9th Cir.1980), *disapproved of on other grounds by Evans v. Jeff D.*, 475 U.S. 717 (1986). Adequate notice sets forth the nature of the action, defines the class to be certified, the class claims and defenses at issue, while also explaining to class members that they may enter an appearance through counsel if so desired, request exclusion from the settlement class, and that any judgment will be binding on all class members. *See* Fed. R. Civ. P. 23(c)(2)(B).

In its preliminary approval order [D.E. No. 253], the Court found “that the Class Notice dissemination procedure set forth in Section VI of the Settlement Agreement (i) is the best practicable notice; (ii) is reasonably calculated, under the circumstances, to apprise Settlement Class Members of the pendency of the Action and of their right to object or to exclude themselves from the proposed settlement; (iii) is reasonable and constitutes due, adequate, and sufficient notice to all persons entitled to receive notice; and (iv) meets all applicable requirements as set forth by law.” [D.E. No. 253 at ¶5.] The Court appointed KCC Class Action Services, LLC (“KCC”) as the Settlement Administrator to disseminate notice to the Settlement Class and to administer the settlement. [D.E. No. 253 at ¶7.] The Court further ordered KCC to complete dissemination of notice to the Settlement Class by February 27, 2014 in accordance with Section VI of the Settlement Agreement. [D.E. NO. 253 at ¶7.]

The notice plan approved by the Court has been—and continues to be—carried out by KCC in compliance with Due Process and Rule 23. As discussed above, this notice plan included the publication of notice in USA Today, the dissemination of Postcard Notice, the dissemination



of e-mail notice, the creation and ongoing maintenance of the Settlement Website, and the establishment of a post office box for receiving requests for exclusions, objections, notices of intention to appear, and any other communications regarding this action and the settlement. (See Robin Decl. ¶¶ 2-11.)

As of March 24, 2014, KCC has received 1,058 claims either via U.S. Mail or through the online claim form; no Class Member has requested to be excluded from the settlement; and no Class Member has objected to the settlement. (Robin Decl. ¶¶13-14.) KCC will continue to process claims submitted on or before April 28, 2014, meaning there will undoubtedly be additional claims made before the claims period expires. (Robin Decl. ¶12-13.)

V. THE COURT SHOULD CONFIRM ITS CERTIFICATION OF THE SETTLEMENT CLASS

Federal Rule of Civil Procedure 23(e) requires court approval of any settlement that results in the dismissal of a class action. Settlement agreements reached before class certification must be reviewed as to both the requirements for class certification and the fairness of the settlement. *See Amchem Products, Inc. v. Windsor*, 521 U.S. 591, 621-22 (1997). First, a court must determine whether a certifiable class exists. *See id.* Then, “the district court [must] determine that a class action settlement is fair, adequate, and reasonable.” *Hanlon*, 150 F.3d at 1026.

A class action should be certified where, as here, the class satisfies the four prerequisites of Rule 23(a) (*i.e.* numerosity, commonality, typicality and adequacy), as well as one of the three subsections of Rule 23(b). Although the usual standards for Rule 23(a) and (b) certification apply in the settlement context, issues regarding trial management need not be considered because there will be no trial. *Amchem*, 521 U.S. at 621-22.

On January 22, 2014, the Court in its preliminary approval order found that the Settlement Class satisfied the requirements of Rule 23(a) and 23(b)(3). [D.E. No. 253.] Based on this determination, the Court certified the following Settlement Class pursuant to Rule 23(b)(3) of the Federal Rules of Civil Procedure:

All persons whose banking accounts were drawn on by way of remotely created checks created by or on behalf of the ZaaZoom Defendants and deposited at First



Bank of Delaware, or from whom Membership Fees were collected and deposited at First Bank of Delaware, or who incurred Bank Account Fees in connection with a collection or attempted collection of Membership Fees by any instrument deposited at First Bank of Delaware, from May 6, 2007 to January 15, 2014.

[D.E. No. 253 at ¶2.] The Settlement Class satisfies each of the requirements of Rule 23(a) as well as Rule 23(b)(3). As such, the Court should confirm its certification of the Settlement Class.

A. The Settlement Class Satisfies the Requirements of Rule 23(a).

Rule 23(a) enumerates four prerequisites for class certification: (1) numerosity; (2) commonality; (3) typicality; and (4) adequacy. The Settlement Class satisfies each of these requirements.

1. Numerosity

The numerosity requirement is met where “the class is so numerous that joinder of all members is impracticable.” Fed. R. Civ. P. 23(a)(1). It need not be impossible, but only difficult or inconvenient to join all members of the class. *Negrete v. Allianz Life Ins. Co. of N. Am.*, 238 F.R.D. 482, 487 (C.D. Cal. 2006).

Here, the proposed Settlement Class consists of approximately 559,500 people whom the ZaaZoom Defendants charged, or attempted to charge, a Membership Fee by way of RCC, and deposited these individuals’ RCCs in an account with FBD. (Declaration of Alec Cierny in Support of Plaintiff’s Unopposed Motion for Preliminary Approval of Class Action Settlement with Defendant First Bank of Delaware [D.E. No. 202] (“Prior Cierny Declaration”) ¶33.)⁶ This large number of Class members satisfies the numerosity requirement.

2. Commonality

Commonality is satisfied if “there are questions of law or fact common to the class.” Fed. R. Civ. P. 23(a)(2). “The commonality requirement ‘serves chiefly two purposes: (1) ensuring that absentee members are fairly and adequately represented; and (2) ensuring practical and

⁶ Prior to the dissemination of the Class Notice, KCC performed a supplemental deduplication analysis to ensure that each entry on the Class List represented a unique individual. This deduplication effort reduced the estimated size of the Class (estimated to be approximately 700,000 at the time of the Preliminary Approval Hearing) by approximately 20%. (Robin Decl. ¶9.)



efficient case management.” *Rodriguez v. Hayes*, 591 F.3d 1105, 1124 (9th Cir. 2010) (quoting *Walters v. Reno*, 145 F.3d 1032, 1045 (9th Cir. 1998)). This “requirement has been ‘construed permissively,’ and its requirements deemed ‘minimal.’” *Estrella v. Freedom Fin. Network*, No. C 09–03156-SI, 2010 WL 2231790, at *7 (N.D. Cal. June 2, 2010) (quoting *Hanlon*, 150 F.3d at 1019-20).

Common questions of law and fact pervade this litigation. Plaintiff and the Class have made the common factual allegation that the ZaaZoom Defendants enrolled them in Membership Programs and withdrew, or attempted to withdraw, Membership Fees without their knowledge or consent. Plaintiff and the Class have also made the common factual allegations that the ZaaZoom Defendants effected these unlawful withdrawals by RCCs, which they deposited in an account with FBD. Moreover, Plaintiff and the Class have uniformly alleged that FBD engaged in common law negligence by disregarding warning signs that the ZaaZoom Defendants’ Membership Programs—and the RCCs associated with those programs—were fraudulent. Finally, because the ZaaZoom Defendants’ records identify the amounts withdrawn from Settlement Class Members’ bank accounts, the Class damages can be measured with a common methodology that is directly connected to the alleged wrong. *See Comcast Corp. v. Behrend*, 133 S.Ct. 1426, 1433-35 (2013) (requiring a connection between the theory of liability and the methodology for calculating class damages).

These common factual and legal questions satisfy Rule 23(a)’s commonality requirement.

3. Typicality

“Like the commonality requirement, the typicality requirement is ‘permissive’ and requires only that the representative’s claims are ‘reasonably co-extensive with those of absent class members; they need not be substantially identical.’” *Rodriguez v. Hayes*, 591 F.3d at 1124 (quoting *Hanlon*, 150 F.3d at 1020). “In determining whether typicality is met, the focus should be on the defendants’ conduct and plaintiff’s legal theory, not the injury caused to the plaintiff.” *Lozano v. AT&T Wireless Services, Inc.*, 504 F.3d 718, 734 (9th Cir. 2007). Thus, typicality is “satisfied when each class member’s claim arises from the same course of events, and each class



member makes similar legal arguments to prove the defendant's liability." *Armstrong v. Davis*, 275 F.3d 849, 868 (9th Cir. 2001) (quoting *Marisol v. Giuliani*, 126 F.3d 372, 376 (2d Cir. 1997)).

Here, typicality is satisfied because Plaintiff's and the Class Members' claims all derive from the ZaaZoom Defendants' uniform business practices. More specifically, Plaintiff's and the Class Members' claims are based on the fact that the ZaaZoom Defendants collected or attempted to collect Membership Fees without Class Members' consent through RCCs deposited in an account with FBD.

4. Adequacy of Representation

The Court must also consider whether "the representative parties will fairly and adequately protect the interests of the class." Fed. R. Civ. P. 23(a)(4). Representation is adequate where the plaintiff's counsel is qualified and competent to represent the class, and the class representatives do not possess interests that are antagonistic to the remainder of the class. *Lerwill v. Inflight Motion Pictures, Inc.*, 582 F.2d 507, 512 (9th Cir. 1978); *Hanlon*, 150 F.3d at 1020.

Here, there is no conflict between the claims of the individual class representative and the Class, and Plaintiff's counsel have vigorously pursued the Class's claims. Moreover, Plaintiff's counsel have litigated or been appointed class counsel in a number of other consumer cases. (Declaration of Mike Arias in Support of Plaintiff's Unopposed Motion for Preliminary Approval of Class Action Settlement with Defendant First Bank of Delaware [D.E. No. 199] ("Prior Arias Decl.") ¶¶3-13; Declaration of Karl S. Kronenberger in Support of Plaintiff's Unopposed Motion for Preliminary Approval of Class Action Settlement with Defendant First Bank of Delaware [D.E. No. 198] ("Prior Kronenberger Decl.") ¶¶3-13.)

Based on the foregoing, the adequacy requirements have been met.

B. The Settlement Class Should be Certified Pursuant to Rule 23(b)(3).

"In addition to meeting the conditions imposed by Rule 23(a), the parties seeking class certification must also show that the action is maintainable under Fed. R. Civ. P. 23(b)(1), (2) or (3)." *Hanlon*, 150 F.3d at 1022. Certification under Rule 23(b)(3) is appropriate "whenever the actual interests of the parties can be served best by settling their difference in a single action." *Id.* at 1022. Plaintiffs are seeking class certification pursuant to Federal Rule of Civil Procedure



23(b)(3), which permits class certification upon a showing of predominance and superiority—*i.e.*, that the questions common to class members’ legal claims predominate over individualized questions, and that a class proceeding is superior to any alternative methods for resolving the controversy. *See id.*

1. Predominance

“The Rule 23(b)(3) predominance inquiry tests whether proposed classes are sufficiently cohesive to warrant adjudication by representation.” *Amchem*, 521 U.S. at 623. “Predominance is a test readily met in certain cases alleging consumer . . . fraud” *Id.* at 625. “When common questions present a significant aspect of the case and they can be resolved for all members of the class in a single adjudication, there is clear justification for handling the dispute on a representative rather than on an individual basis.” Wright, A.R. Miller, & M. K. Kane, *Federal Practice & Procedure* (2d ed. 1986), §1778, p. 121 (quoted in *Hanlon*, 150 F.3d at 1022).

Here, the Class satisfies the predominance inquiry. As discussed above, members of the Settlement Class are entitled to the same legal remedies premised on the same alleged wrongdoing. The central issues for every Class Member are: a) whether the ZaaZoom Defendants obtained their personal and banking information without their knowledge or consent through a uniform fraudulent business practice; b) whether the ZaaZoom Defendants used Class Members’ information to draft RCCs, which were deposited in an account with FBD; and c) whether FBD was negligent in accepting and settling those RCCs.

Because liability turns on the propriety of the manner and methods by which Defendants operated their business generally, and not on their specific treatment of any one Class Member, the predominance requirement is satisfied.

2. Superiority

Rule 23(b)(3)’s superiority requirement is satisfied where, as here, the claims of the individual class members are small, but the aggregate is large. *See Zinser v. Accufix Research Inst., Inc.*, 253 F.3d 1180, 1190 *opinion amended on denial of reh’g*, 273 F.3d 1266 (9th Cir. 2001). In this case, the dispute concerns Membership Fees of no more than \$49.98 for Class Members who had money withdrawn from their accounts, and Bank Account Fees of



approximately \$27 per attempted withdrawal. This relatively low amount of damages for any one Class Member makes a class action the superior method for adjudicating these claims.

Because the class action device provides the superior means to effectively and efficiently resolve this controversy, and because the other requirements of Federal Rule of Civil Procedure 23 are satisfied, certification of the Settlement Class is appropriate.

VI. FINAL APPROVAL IS APPROPRIATE BECAUSE THE PROPOSED SETTLEMENT IS “FAIR, ADEQUATE, AND REASONABLE”

Court approval of a class action settlement is a two-step process, with the first step being preliminary approval, and the second step being final approval. *Nat'l Rural Telecommunications Coop. v. DIRECTV, Inc.*, 221 F.R.D. 523, 525 (C.D. Cal. 2004) (citing Manual for Complex Litigation, Third, §30.41, at 236-37 (1995)). “Strong judicial policy [] favors settlements, particularly where complex class action litigation is concerned.” *Class Plaintiffs v. City of Seattle*, 955 F.2d 1268, 1276 (9th Cir. 1992).

Under Federal Rule of Civil Procedure 23(e), a court should approve the settlement of a class action if it is “fair, adequate and reasonable.” *In re Pacific Enterprises Sec. Litig.*, 47 F.3d 373, 377 (9th Cir. 1995); *see also Officers for Justice v. Civil Serv. Comm'n of City & Cnty. of San Francisco*, 688 F.2d 615, 625 (9th Cir. 1982). The authority to approve a class settlement is committed to the sound discretion of the trial court. *Torrise v. Tucson Electric Power Co.*, 8 F.3d 1370, 1375 (9th Cir. 1993). While the district court exercises discretion in approving a settlement, the court’s evaluation of a proposed class settlement “must be limited to the extent necessary to reach a reasoned judgment that the agreement is not the product of fraud or overreaching by, or collusion between, the negotiating parties, and that the settlement, taken as a whole, is fair, reasonable and adequate to all concerned.” *Officers for Justice*, 688 F.2d at 625. In *Officers for Justice*, the Ninth Circuit explained:

[T]he settlement or fairness hearing is not to be turned into a trial or rehearsal for trial on the merits. Neither the trial court nor this court is to reach any ultimate conclusions on the contested issues of fact and law which underlie the merits of the dispute, for it is the very uncertainty of outcome in litigation and avoidance of



wasteful and expensive litigation that induce consensual settlements. The proposed settlement is not to be judged against a hypothetical or speculative measure of what might have been achieved by the negotiators.

Officers for Justice, 688 F.2d at 625 (internal citations omitted). The Ninth Circuit has delineated a non-exhaustive list of factors that a trial court may consider in making this determination, including:

[T]he strength of plaintiffs' case; the risk, expense, complexity, and likely duration of further litigation; the risk of maintaining class action status throughout the trial; the amount offered in settlement; the extent of discovery completed, and the stage of the proceedings; the experience and views of counsel; the presence of a governmental participant; and the reaction of the class members to the proposed settlement.

Linney v. Cellular Alaska Partnership, 151 F.3d 1234, 1242 (9th Cir. 1998) (quoting *Torrissi*, 8 F.3d at 1375). No one factor controls the analysis, and the "importance to be attached to any particular factor will depend upon . . . the nature of the claim(s) advanced, the type(s) of relief sought, and the unique facts and circumstances presented by each individual case." *Officers for Justice*, 688 F.2d at 625.

Here, the settlement embodies all of the key features of a settlement that is fair, reasonable, adequate, and in the best interests of the Class Members. Thus, the settlement meets all of the criteria necessary for final approval.

A. The Settlement is the Result of Arm's-Length Negotiations.

A proposed settlement is presumed to be fair and reasonable when it is the result of arm's-length negotiations. *See City of Seattle*, 955 F.2d at 1276; *In re Lorazepam*, 205 F.R.D. 369, 375-76 (D.D.C. 2002) ("A 'presumption of fairness, adequacy, and reasonableness may attach to a class settlement reached in arm's-length negotiations'" (internal citations omitted); *In re Holocaust Victim Assets Litigation*, 105 F. Supp. 2d 139, 145-46 (E.D.N.Y. 2000) (in determining fairness, the "consideration focuses on the negotiating process by which the settlement was reached").



When settlement negotiations are conducted at arm's-length by experienced counsel, a "strong initial presumption of fairness attaches to the proposed settlement." *In re Holocaust Victim Assets Litigation*, 105 F.Supp.2d at 145-46 (internal citations and quotations omitted). Here, the Settlement Agreement is the result of arm's-length negotiations between experienced Class Counsel and counsel for Defendants. (Prior Kronenberger Decl. ¶¶14-16.) On March 8, 2013, the parties attended private mediation before the Honorable James L. Warren (Ret.) of JAMS. The mediation was not immediately successful as to any Defendant. However, with the active assistance of Judge Warren, Plaintiff Stacie Evans and FBD continued their settlement discussions for several months following the mediation. Only after several months of active negotiations, and only after Judge Warren made a mediator's proposal, did the Parties agree to the proposed classwide settlement.

This extensive involvement of skilled attorneys in settlement discussions in tandem with the active assistance of an impartial and experienced mediator, strongly supports the conclusion that the settlement was not the result of any collusion between the parties. *See County of Suffolk v. Long Island Lighting Co.*, 907 F.2d 1295, 1323 (2d Cir. 1990). In short, nothing in the negotiations or the substance of the Settlement Agreement "disclose[s] grounds to doubt its fairness." *Manual for Complex Litigation*, Third, §30.41. Thus, the settlement is entitled to the presumption that it is fair and reasonable.

B. FBD's Financial Condition Weighs In Favor of Final Approval of the Settlement.

Approval of a class settlement is warranted when the settlement helps to avoid continued litigation that would delay or deprive the class of relief, and would "save [] the time, expense, and inevitable risk of litigation." *Officers for Justice*, 688 F.2d at 624; *see also Rodriguez v. W. Publ'g Corp.*, 563 F.3d 948, 966 (9th Cir. 2009) (favoring settlement where "[i]nevitable appeals would likely prolong the litigation, and any recovery by class members, for years"); *Shames v. Hertz Corp.*, No. 07-CV-2174-MMA-WMC, 2012 WL 5392159, *6 (S.D. Cal. Nov. 5, 2012) (where plaintiffs faced "significant uncertainty and risk of nonrecovery at trial," pre-trial settlement was "a reasonable tactical choice.").



Here, FBD's financial condition raises significant uncertainty about the ultimate success of Plaintiff's case. During the course of this litigation, FBD disclosed that it had entered into a \$15.5 million settlement with the United States, that it had ceased its operations and sold its accounts, and all that remained of FBD was a liquidating trust. (Prior Manion Decl. ¶2.). In light of FBD's financial condition, the principal source of funding available to satisfy any judgment in this action is a \$3 million insurance policy.⁷ (Prior Manion Decl. ¶2.) Importantly, this is a "wasting policy" under which the funds available for settlement are reduced by the defense costs in attorneys' fees and expenses. (Prior Manion Decl. ¶ 6 & Ex. 1.) The coverage limits of the Policy are now exhausted by virtue of the defense fees and settlement costs in this action and two other unrelated matters. (Prior Manion Decl. ¶¶8-9.) This action was not the only case potentially covered under FBD's Policy. Another lawsuit, which does not involve RCCs, was also covered under the same Policy and subject to the same \$3,000,000 wasting limit. (Prior Manion Decl. ¶¶8-9.) That case was *SFS Check, LLC v. FBD et. al.*, No. 2:12-cv-14607 (E.D. Mich.) (the "SFS Action"). (Prior Manion Decl. ¶8.) Additionally, FBD claimed coverage under the same BPL coverage in the Policy for its defense fees in a joint Department of Justice and FDIC investigation, which led to a settlement with those government entities (the "DOJ Claim") and which preceded FBD's dissolution and winding up. (Prior Manion Decl. ¶¶8-9.) While FBD has a potentially applicable excess policy, that insurer has reserved rights and has not yet confirmed any coverage. Moreover,

⁷ This policy is a three million dollar (\$3,000,000) insurance policy issued by Continental Casualty Company (a CNA affiliate), policy no. 425362605 ("the Policy"). (Prior Manion Decl. ¶6.) The Policy is an "Epac Extra" policy, which is a type of insurance policy commonly issued to smaller banks that combines various different types of coverages into one policy. (Prior Manion Decl. ¶6.) In this case, the Policy provides coverage for Directors & Officers (D&O), Bankers' Professional Liability (BPL), Fiduciary Liability, Employment Practices Liability (EPLI), Including Third Party Liability. (Prior Manion Decl. ¶6.) The Bankers' Professional Liability (BPL) coverage was the coverage agreed by the insurer to be potentially applicable to the present action, and it had a policy limit of \$3,000,000, subject to a \$100,000 self-insured retention ("SIR"). (Prior Manion Decl. ¶6.) This was a "wasting limits" insurance policy, meaning that attorneys' fees and costs of defense, as well as loss or settlement payments, are charged against the Policy, thus reducing its available coverage as the defense of a case progresses. (Prior Manion Decl. ¶6.) The "Policy Aggregate Limit" of the Policy was \$8,000,000, but only the \$3,000,000 Bankers' Professional Liability (BPL) coverage was conceded by the insurer to be potentially implicated by this case. ((Prior Manion Decl. ¶6.)



1 this excess policy would be exhausted by this case and the other claims even if coverage were
2 extended. (Prior Manion Decl. ¶¶10-13.)

3 FBD is no longer a functioning business, and its insurance Policy is the principal source of
4 funding for this settlement. FBD's dissolution and compromised financial circumstances are in
5 significant part due to the following circumstances: a) the fact that FBD entered into a \$15.5
6 million settlement agreement with the United States to resolve the U.S. Action, b) the fact that
7 FBD ceased all of its operations and sold all of its accounts and loans to a third party bank, and c)
8 the fact that FBD transferred all of its remaining assets to a liquidating trust.

9 "[A] settling defendant's ability to pay may be a proper factor to be considered in
10 evaluating a proposed class action settlement." *City of Seattle*, 955 F.2d at 1295; *see also Laguna*
11 *v. Coverall N. Am., Inc.*, No. 3:09-CV-02131-JM, 2012 WL 607622, at *3, (BGS) (S.D. Cal. Feb.
12 23, 2012) (considering defendants' "financial health" and "ability to pay"). Thus, "it is well
13 settled law that a proposed settlement may be acceptable even though it amounts to only a fraction
14 of the potential recovery that might be available to the class members at trial. *See Nat'l Rural*
15 *Telecommunications Coop.*, 221 F.R.D. at 527. Based on FBD's financial health, the settlement is
16 reasonable and provides Class Members with redress they would not otherwise receive.

17 **C. Continued Litigation Poses Substantial Risks In Establishing FBD's Liability.**

18 In evaluating the settlement, the Court should also consider "the risk of continued
19 litigation balanced against the certainty and immediacy of recovery from the Settlement." *In re*
20 *Omnivision*, 559 F. Supp. 2d 1036, 1041 (N.D. Cal. 2008) (citing *In re Mego Financial Corp. Sec.*
21 *Litig.*, 213 F.3d 454, 458 (9th Cir. 2000)). Examining the strength of the plaintiff's claims in
22 order to determine the fairness, reasonableness, and adequacy of a settlement, requires the
23 balancing of "the vagaries of litigation and [] the significance of immediate recovery by way of
24 the compromise to the mere possibility of relief in the future, after protracted and expensive
25 litigation." *Shames v. Hertz Corp.*, 2012 WL 5392159 at *5 (citing *Nat'l Rural*
26 *Telecommunications*, 221 F.R.D. at 526); *see also Protective Comm. for Indep. Stockholders v.*
27 *Anderson*, 390 U.S. 414, 424-25 (1968) ("Basic to [analyzing a proposed settlement] in every
28



instance, of course, is the need to compare the terms of the compromise with the likely rewards of litigation.”).

The analysis of a plaintiff’s probability of success on the merits is not subject to any “particular formula by which the outcome must be tested,” nor is the court expected to “reach any ultimate conclusions of the contested issues of fact and law which underlie the merits of the dispute, for it is the very uncertainty of outcome in litigation and avoidance of wasteful and expensive litigation that induce consensual settlements.” *Garner v. State Farm Mut. Auto. Ins. Co.*, No. CV 08 1365 CW EMC, 2010 WL 1687832, at *9 (N.D. Cal. Apr. 22, 2010) (citing *Rodriguez v. West Publishing Corp.*, 563 F.3d at 965; *Officers for Justice*, 688 F.2d at 625). “Rather, the Court’s assessment of the likelihood of success is nothing more than an amalgam of delicate balancing, gross approximations and rough justice.” *Garner*, 2010 WL 1687832, at *9 (citing *Officers for Justice*, 688 F.2d at 625) (internal quotations omitted). Given the subjective components inherent in evaluating the potential range of recovery, “the Court may presume that through negotiation, the Parties, counsel, and mediator arrived at a reasonable range of settlement by considering Plaintiff’s likelihood of recovery.” *Garner*, 2010 WL 1687832, at *9 (citing *Rodriguez v. West*, 563 F.3d at 965).

Here, the settlement will allow Plaintiff to sidestep a number of obstacles she would face in litigating her claim against FBD through class certification and to judgment. In particular, FBD, as a depository bank, is further removed from the misconduct than the ZaaZoom Defendants and the Processors, who were directly involved in the collection of the personal information of Plaintiff and the Class Members and in the drafting of the RCCs. As a result of FBD’s indirect involvement in the misconduct, to date FBD has vigorously contested liability in this case, including through two successful motions to dismiss. After extensive briefing on these two motions and multiple oral arguments, FBD persuaded the Court to dismiss all but one claim against FBD. As a result, Plaintiff’s sole remaining claim against FBD is a claim for negligence. In comparison, the Court denied the ZaaZoom Defendants’ and the Processor Defendants’ second set of motions to dismiss in their entirety, leaving intact all of Plaintiff’s claims against these Defendants.



Plaintiff is mindful of the complexity of the statutory and common law structure governing her claim against FBD along with the risk associated with any litigation. By settling this action with FBD, Plaintiff and the Class avoid the uncertainty in litigating Plaintiff's negligence claims against FBD.

D. Class Counsel Performed Sufficient Research and Analysis to Adequately Assess the Settlement and to Identify the Strengths and Weaknesses of Plaintiff's Claim Against FBD.

"[T]he stage of the proceedings and the amount of discovery completed" is a factor that courts consider in determining the fairness, adequacy, and reasonableness of a settlement. *In re Warner Communications Sec. Litig.*, 618 F. Supp. 735, 741 (S.D.N.Y. 1985), *aff'd* 798 F.2d 35 (2d Cir. 1986) (citations omitted).

This settlement follows substantial factual investigation and legal analysis of the claims and defenses of the parties, as well as substantial motion practice, and it was reached only after Class Counsel had conducted extensive due diligence inquiries. (Prior Kronenberger Decl. ¶¶14-16.) During this litigation, Plaintiffs propounded multiple sets of discovery requests, and after extensively meeting and conferring on various discovery objections, Defendants produced thousands of documents, including financial records, internal e-mails, website design documents, class member enrollment data, and check return data. (Prior Kronenberger Decl. ¶¶14-16.) In addition to formal discovery and motion practice, Class Counsel engaged in a significant investigation into the facts and the law at issue in this case through informal discovery, Freedom of Information Act requests, reviewing extensive information provided by Defendants, interviewing witnesses and engaging in extensive settlement discussions. (Prior Kronenberger Decl. ¶¶14-16.) In that vein, FBD voluntarily produced significant documents germane to the settlement, including copies of their insurance policies. (Prior Kronenberger Decl. ¶15.)

Based upon the foregoing, Class Counsel concluded that a settlement according to the terms and conditions set forth in the Settlement Agreement would be fair, adequate and reasonable, and in the best interests of the Class. (Prior Kronenberger Decl. ¶16.) *See In re Lorazepam*, 205 F.R.D. at 377 (citing *Luevano v. Campbell*, 93 F.R.D. 68, 86 (D.D.C. 1981) ("In



evaluating the fairness and adequacy of a settlement, it is important to consider whether the settlement was reached after extensive factual development, so that counsel on both sides would have had information sufficient to make a reasonable assessment of their risks of litigation.”).

E. The Recommendations of Experienced Class Counsel and an Impartial Mediator Heavily Favor Approval of the Settlement.

Courts consistently rely on settlements reached by experienced counsel given that “[p]arties represented by competent counsel are better positioned than courts to produce a settlement that fairly reflects each party’s expected outcome in litigation.” *In re Pacific Enterprises*, 47 F.3d at 378. This presumption is strengthened when class counsel have specific experience in the type of claims being litigated. *See Martin v. AmeriPride Servs., Inc.*, No. 08CV440-MMA JMA, 2011 WL 2313604, at *7 (S.D. Cal. June 9, 2011); *see also Nat’l Rural Telecommunications*, 221 F.R.D. at 528 (“[g]reat weight’ is accorded to the recommendation of counsel, who are most closely acquainted with the facts of the underlying litigation.”). “The recommendations of plaintiffs’ counsel should be given a presumption of reasonableness.” *Boyd v. Bechtel Corp.*, 485 F. Supp. 610, 622 (N.D. Cal. 1979); *see also M. Berenson Co. v. Faneuil Hall Marketplace*, 671 F. Supp. 819, 822 (D. Mass. 1987); *Ellis v. Naval Air Rework Facility*, 87 F.R.D. 15, 18 (N.D. Cal. 1980) *aff’d*, 661 F.2d 939 (9th Cir. 1981) (“the fact that experienced counsel involved in the case approved the settlement after hard-fought negotiations is entitled to considerable weight”).

Here, Class Counsel and counsel for FBD—all of whom are experienced complex litigation and class action attorneys—entered into the Settlement Agreement after extensive, arduous, arm’s-length negotiations following substantial factual investigation and legal analysis of the claims and defenses of the parties. (Prior Kronenberger Decl. ¶¶15-16.) Additionally, Class Counsel and counsel for FBD only entered the Settlement Agreement after conducting a full-day mediation before an experienced, impartial mediator (*i.e.*, Judge James Warren (Ret.)), and after engaging in months of follow-up negotiations with Judge Warren’s assistance. (Prior Kronenberger Decl. ¶15.)



The fact that qualified and well-informed counsel operating at arm's-length endorse the settlement as being fair, adequate, reasonable and adequate militates in favor of this Court's approval of the settlement.

F. The Reaction of the Class Supports Approval of the Settlement.

"It is established that the absence of a large number of objections to a proposed class action settlement raises a strong presumption that the terms of a proposed class settlement action are favorable to the class members." *Nat'l Rural Telecommunications*, 221 F.R.D. at 529. Indeed, "[t]he absence of any objector strongly supports the fairness, reasonableness, and adequacy of the settlement." *Williams v. Costco Wholesale Corp.*, No. 02CV2003 IEG(AJB), 2010 WL 2721452, at *5 (S.D. Cal. July 7, 2010) (citing *In re Austrian & German Bank Holocaust Litig.*, 80 F. Supp. 2d 164, 175 (S.D.N.Y. 2000) ("If only a small number of objections are received, that fact can be viewed as indicative of the adequacy of the settlement.") and *Boyd*, 485 F. Supp. at 624 (finding "persuasive" the fact that 84% of the class has filed no opposition); see also *Stoetznner v. U.S. Steel Corp.*, 897 F.2d 115, 118-19 (3d Cir. 1990) (concluding that when "only" 29 members of 281 class members objected, the response of the class as a whole "strongly favors settlement").

The deadline for Class Members to submit claims or requests for exclusions is April 28, 2014, and the deadline for Class Members to file objections is May 26, 2014. [D.E. No. 253 ¶11.] Accordingly, Plaintiff will address this element in full in her reply brief. At this point, Plaintiff simply notes that as of March 24, 2014 there have been no objections to the settlement and no requests to opt-out of the settlement. (Robin Decl. ¶14.)

G. There Was No Collusion Between the Parties In Reaching the Settlement.

In addition to the foregoing factors—all of which support final approval of the settlement here—the Ninth Circuit has instructed courts to carefully scrutinize cases that are settled without adversarial certification for possible collusion. *In re Bluetooth Headset Prods. Liab. Litig.*, 654 F.3d 935, 46-947 (9th Cir. 2011). In *In re Bluetooth*, the Ninth Circuit identified the following factors as the most indicative of collusion between the parties: "(1) when counsel receives a disproportionate distribution of the settlement, or when the class receives no monetary distribution



1 but class counsel are amply rewarded; (2) when the parties negotiate a clear sailing arrangement
2 providing for the payment of attorneys' fees separate and apart from class funds; . . . and (3) when
3 the parties arrange for fees not awarded to revert to defendants rather than be added to the class
4 fund.” *Id.* at 947 (internal citations and quotations omitted). Each of these “warning signs” is
5 designed to reveal evidence of collusion that “may not always be evident on the face of a
6 settlement.” *Id.* None of these elements is present here.

7 First, Class Counsel are not receiving a disproportionate amount of the settlement. Class
8 Counsel are seeking an award of attorneys’ fees equal to 25% of the common fund established by
9 the settlement. This percentage falls in line with the Ninth Circuit’s benchmark of 25% in
10 common fund cases. *See In re Bluetooth*, 654 F.3d at 942. In addition, the Settlement Agreement
11 does not provide for the payment of attorneys’ fees separate and apart from the funds paid to the
12 Class. *See Staton v. Boeing Co.*, 327 F.3d 938, 970 (9th Cir. 2003); *In re Bluetooth*, 654 F.3d at
13 948-49. Rather, Class Counsel is seeking its fees as a percentage of the total value created by the
14 settlement.

15 Second, there is no reversion of the Settlement Fund to FBD. Moreover, any reduction in
16 attorneys’ fees will not be paid to FBD, but will revert to the Settlement Fund. Any such funds
17 will be used to pay approved claims. *See In re Bluetooth*, 654 F.3d at 949 (“a kicker arrangement
18 reverting unpaid attorneys’ fees to the defendant rather than the class amplifies the danger of
19 collusion”).

20 Third, unlike *Staton*, the settlement is not contingent on the Court awarding a specific fee
21 to Class Counsel. Instead, the parties have agreed to a total Settlement Fund and have “left the
22 division of that fund as between the class and counsel to the district court, as is usual in common
23 fund cases.” *Staton*, 327 F.3d at 971.

24 Finally, while there is a “clear sailing” provision in the Settlement Agreement, the
25 requested fees were negotiated solely as a percentage of the overall value of the settlement,
26 inextricably linking Class Counsel’s fees to the value obtained for the Class. The Ninth Circuit’s
27 concerns regarding “clear sailing” provisions stem from instances where the requested fee is
28 agreed upon independently of the amount provided for the class. *See In re Bluetooth*, 654 F.3d at



947. Such arrangements can enable a defendant to “pay class counsel excessive fees and costs in exchange for counsel accepting an unfair settlement on behalf of the class.” *Id.* (citation omitted); *see also In re Oracle Securities Litig.*, 131 F.R.D. 688, 694 (N.D. Cal. 1990) (noting that contingent, percentage based fees act as “a monitoring device” and “align the interests of lawyer and client. The lawyer gains only to the extent his client gains.”). These concerns are not present here since the fees are a percentage of the total Settlement Fund. Furthermore, the fee negotiations here came only after class relief was agreed upon by the Parties. (Rosenfeld Decl. ¶52.) Thus, an increased fee amount could not have been offered in exchange for reduced benefits to the class.

The non-collusive nature of this settlement, which was reached after a series of arm's-length negotiations and a contested mediation, fully establishes that there are no “warning signs” of collusion here.

VII. CONCLUSION

Based upon all of the foregoing, Plaintiff respectfully requests that this Court confirm certification of the Settlement Class and grant final approval of the settlement.

Respectfully Submitted,

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